## Script 1: Bug 2 – Charge Room for Service After Checkout

### Script Description

* After a guest has checked out of their room the user should not be able to then charge a service to that room

### Testing Requirements

This test script covers the following specific testing requirements:

* When the user tries to charge a service to their room after check out they should be denied

### Setup

* User has run the main method
* Guest ‘Benn’ of address ‘Sydney’ and with phone number ‘2’ must be registered with the hotel
* The guest has registered their credit card details, which are card type: VISA, card number: 4, and CCV: 3
* The guest has made a booking for a SINGLE room for 3 nights with an arrival date of 12-12-2000
* Guest should has checked in to room 101 which is a SINGLE room
* The guest has completed their stay and has checked out of room 101
* The guest has selected ‘Record Service’ from the main menu

### Teardown

* The guest should be checked out of their room and not allowed to charge any services to the room

### Script Steps – Cycle 1 (Bug Present)

| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| --- | --- | --- | --- |
| 1 |  | Prompt to enter Room Id | P |
| 2 | Enter Room Id: 101 | Display service menu | P |
| 3 |  | Prompt to enter service type | F |
| 4 | Enter service type: R | Prompt to enter cost | F |
| 5 | Enter cost: 20 | Display room charged message | F |
| 6 |  | Prompt to hit Enter to continue | F |
| 7 | Hit <enter> to continue: Enter | Display pay for service completed message | F |

### Test Data - Cycle 1 (Bug Present)

|  |  |
| --- | --- |
| Field | Data |
| Enter room number | 101 |
| Enter service type | R |
| Enter cost | 20 |
| Hit <enter> to continue | Enter |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 11/10/18 8:35 pm | Benn Curby | bcurby | Cycle 1 (Bug Present) | Failed |

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